Interpersonal comparability of health state utilities: why it is unfair to measure preferences in units of full-health-time, and what we can do about it

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Abstract

Individual health state preferences are commonly measured using the time trade-off (TTO) method. Elicited health state utilities are then aggregated across individuals to derive a social value set, which is used in economic evaluations to value health outcomes in terms of QALYs. Underlying this procedure is the notion of fairness: the value of one year in full health and the value of being dead is the same for everyone, which presumably aims to ensure equality between individuals. On closer inspection, however, the current methodology fails to make utilities interpersonally comparable.

This work is motivated by the observation that in empirical health valuation studies, utility differences between individuals are mainly driven by their general willingness to trade survival time for quality of life: while some refuse to give up any lifetime (non-traders), others consider time with slightly impaired health not worth living (high-traders). When utilities are aggregated across individuals, high-traders have significantly more influence on the resulting cardinal ordering of health states; or put more generally, when utilities are measured in units of full-health-time, health state preferences are contaminated by preferences over survival time, and vice versa.

Here, we argue that this property of health state utility comparisons is neither necessary nor desirable. We demonstrate that it is not sufficient to assert that the utility difference between one year in full health and being dead is the same for all individuals; to be able to make utilities in all respects interpersonally comparable, it is also required that the utility difference between full health and the worst possible health state is the same for all. We propose a simple, multi-step procedure for enabling a fair comparison of health state utilities across individuals, while retaining the properties of the QALY scale, where 1 is full health and 0 is the equivalent to being dead.

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1 Introduction

The concept of health-related quality of life (HRQoL) is central to health economic evaluations [1, 2]. It is taken to be a measure of the social value of being in a given health state. Combined with (survival) time, it allows the computation of QALYs, which are widely used to inform health policy decision-making [3, 4].

HRQoL is commonly assessed using the time trade-off method (TTO) [5]. The widely used EQ-5D 3L and 5L instrument are partly or entirely based on it [6–8]. The general procedure is the following: a group of individuals (e.g., patients, general public) is surveyed and their preferences over health states are elicited using the TTO method. Subsequently, health state utilities are aggregated across individuals, in order to derive a social value set, which maps health states to (social) HRQoL values. The method of choice to aggregate utilities is the arithmetic average [9, 10]. For this, and other cardinal aggregation procedures, to yield fair social value sets, utilities need to be measured on the same scale; they need to be fully interpersonally comparable [11, 12]. To avoid confusion, we should state that this paper is not concerned with the comparability of QALYs, but of the utility values that determine how many QALYs any given health states is worth [13, 14].

In this paper, we challenge the often uncritically accepted assumption that TTO health states utilities are comparable across different individuals [15]. We argue that when preferences are measured on a scale between full health and ‘being dead’, elicited utility values do not only reflect an individual’s evaluation of HRQoL, but also of survival time [16–18]. This causes the measurement units for HRQoL to differ between individuals, which, in turn, makes comparing health state utilities difficult. When these conceptually incomparable utilities are aggregated using averages, individuals with a low preference for survival time (relative to HRQoL) may have more, potentially undue weight in the estimation of social value sets. We thus propose a multi-step aggregation procedure, in which every individual’s preference has equal weight in the outcome.
The remainder of this paper is structured as follows: First, we briefly describe the TTO method and our perspective on the utility aggregation procedure (section 2). Subsequently, we point out its conceptual flaws and demonstrate how these create interpersonally incomparable utility values (section 3). In section 4, we discuss the role of dead for the measurement of hrqol, before we finally propose an alternative multi-step aggregation procedure (section 5) and outline some further considerations and next steps (section 6).

Glossary

- **Health state utilities**: Utility of living in some state, in units of full-health-time, i.e. measured on the TTO scale, between full health and dead, which may include an evaluation of aspects other than health.
- **Health-related quality of life (hrqol)**: The part of the health state utility that is attributable to the health component.
- **Relative value of health states**: The value of a particular health state, relative to another, expressed as a multiple or a fraction, without reference to survival time.

2 The time trade-off method

2.1 Elicitation of individual health state preferences

TTO is a choice-based method to elicit individual health state preferences under certainty. While the specific methodology varies between different protocols and applications [5, 6, 8, 19], the following description may outline the general concept (also see figure 1).

In TTO exercises, individuals are asked to choose between living $t$ years in some health state $h_i$ (and then be dead), and $t - k$ (with $k \geq 0$) years in a state of full health, denoted $h^*$ (and then be dead). By definition, a value of 1 is assigned to full health. The value of any other state is determined by guiding the individual through a series of choices, in which the value of $k$ is adaptively increased or decreased, until a point is identified, at which the individual is indifferent between the two alternatives. The value of $\frac{t-k}{t}$ at the point of indifference reflects the proportion of the utilities that would be derived from being in full-health for the same amount of time – which then interpreted as the hrqol of state $h_i$. For example, being indifferent between 10 years in state $h_i$ (moderate pain) and 6 years in $h^*$ (full health), would
Equality at the point of indifference between $t$ years in state $h_i$ and $t-k$ years in full health ($h^*$):

$$u(h^*) \times t - k = p(h_i) \times t$$

With constant proportional trade-off and $u(h^*) = 1$, the utility of state $h_i$ is:

$$u(h_i) = \frac{t - k}{t}$$

yield a utility of $\frac{10-4}{10} = 0.6$, i.e. for a given amount of time, being in state $h_i$ is assumed to provide 60% of the utility of being in full health.

When the point of indifference is at $k = t$, the state is taken to be equal to ‘being dead’. If the individual is willing to give up additional full health time to avoid being in $h_i$, the state is assumed to be worse than dead and gets assigned a negative value – however, the way in which negative values are elicited differs between protocols [19]. Furthermore, consistent valuation rests on the constant proportional trade-off assumption, which means that individuals trade the same proportion of survival time to gain hrqol, irrespective of the absolute amount of time [20].

### 2.2 Interpersonal health state utility comparisons

When health state preferences are elicited from a group of individuals, there can be reasonable disagreement about whether some health state $h_i$ is better or worse than another health state $h_j$, not least about the exact utility values. To determine the health state preferences of the group as a whole, TTO utilities are aggregated, usually by taking the average, into a set of social values, which maps each health state to a single hrqol value.

Cardinal aggregation procedures, such as the arithmetic average, can only be applied when utilities are fully interpersonally comparable [11, 12]. An-
ogous to the in-comparability of degrees Celsius and degrees Fahrenheit, the
aggregation of utility values that are measured on different scales would not
be meaningful [22]. The TTO method aims to achieve interpersonal compa-
rability by anchoring the utility scale at full health (=1) and ‘being dead’
(=0). For these two states it is defined that preference levels are the same
for every single individual. The values for all other health states are deter-
mined by making relative comparisons with respect to these two, so that by
implication, a one-unit change means the same for all individuals.

Supposedly, the rationale for the normalisation of utilities between 1 and 0 is
not that different individuals are actually assumed to experience full health in
exactly the same way. Rather, it is posited on normative grounds, as a matter
of fairness. Whether some individuals are able to enjoy being in full health
more or less should play no role in the social evaluation of health states.
Instead, all individuals should carry equal weight in the estimation of the
social hrqol value set [12, 23]. The TTO method differs in this regard from
other preference elicitation methods, such as Willingness-to-Pay, in which
preference intensities can systematically vary between individuals, based on
their ability to pay, for example, so that the preferences of some individuals
have more weight than the preferences of others.

3 (Un)fair utility comparisons

3.1 Distortions in the hrqol measurement scale

Having established that we believe that one of the underlying principle of
interpersonal health state utility is, or at least should be, equality, we now
proceed to demonstrate that the current methodology fails to achieve it. We
should begin to lay out our argument by noting that health outcomes can
be evaluated along two dimensions: survival time and hrqol. Even though
the QALY combines both into a uni-dimensional score, conceptually, they
refer to different aspects of life. The question how valuable it is to go from
state $h_i$ to state $h_j$ only requires an evaluation of the hrqol dimension – a
reference to survival time is not needed. The question how valuable is it to
gain one additional year of life in in state $h_i$, on the other hand, involves
an evaluation of the state’s hrqol, but it may also involve the evaluation
of many other aspects (meaning, family, contentment, etc). This is to say,
individuals can derive utilities from living in a particular health state, even
if they derived no utilities from their health, or if it caused severe suffering.
It follows that choosing between living \( t \) years in state \( h_i \) and \( t - k \) years in
\( h_j \) requires an additional, third type of evaluation, namely about the Rate of
Substitution between health-related Quality and Quantity of life (RSQQ):
‘how valuable is a unit change in hrqol compared to a unit change in survival
time?’. The relevance of these conceptual distinctions become apparent in light of the
results from empirical research [16–18]. An analysis of preference data from
the UK EQ-5D 3L health valuation study [14, 24] suggests that the RSQQ
greatly differs across individuals: while some individuals refuse to give up
any time for gains in hrqol, others seem to be willing to sacrifice a large
proportion of their remaining life years for relatively minor improvements;
and, overall, only very few individuals consider the worst health state to be
equivalent to dead, i.e. to have a value of zero. Differences in the RSQQ
actually explain a considerable proportion of the variability in utility values
between individuals, whereas the relative order of health states appears to
be much more consistent. Figure 3.1 illustrates the respective phenomenon
in a sample of nine participants.

Since the TTO method measures utilities in units of full-health-time equiva-
lents, which include both, hrqol and quantity of life, it is impossible to infer
the RSQQ from a single value. A value of 0.9 for state \( h_i \), for example, could
mean that the individual thinks the hrqol of that state is high; but it could
also mean that the hrqol is low, and the individual is just unwilling to give
up much lifetime to gain hrqol; or something in-between. However, if we
consider the full health states preferences of two individuals and find that
for one individual, all utilities range between 1 and 0.9, and for the other,
they range between 1 and 0, it appears unlikely that individual one is unable
to notice much differences in the health component of these states. It seems
Figure 2: EQ-5D 3L preferences profiles of four individuals with different quality-quantity substitution rates. The figure shows the TTO preferences of nine individuals over four EQ-5D 3L health states. Each line represents the preference profile of one individual. The health states have a hierarchical order and are correspondingly labeled as full health (EQ-5D 3L code ‘11111’); minor (‘21111’); medium (‘22222’); and severe health problems (‘33333’).

rather more plausible that even though the hrqol of some states is very low for individual one, it is not worth sacrificing many years of life for them.

3.2 Implications for interpersonal utility comparisons
The problem with the TTO method is that differences in the RSQQ are not captured as such. Since utilities are measured in units of full-health-time, with ‘being dead’ as an anchor point at zero – not only for the time, but also for the hrqol dimension – the RSQQ is fixed at 1:1. Consequently, differences in the RSQQ are (mis)interpreted as differences in hrqol values. This distorts the scale on which hrqol is measured, and makes utility values interpersonally incomparable. When utility values are nevertheless aggregated across different individuals, the weight of an individual’s hrqol ‘measurements’ in the estimation of the social hrqol value set depends on their RSQQ. This is the case, because the RSQQ determines the effective range of utility values: Individuals who place a (relatively) higher value on survival time (e.g. because they value other aspects than health in life), have, ceteris paribus,
higher values and a narrower range of values than individuals who place a
(relatively) higher value on hrqol. Yet, individuals with a wider range of
utility values have – simply for arithmetic reasons – more leverage, i.e. they
have more influence on the (relative) social hrqol values of health states (in
section 5.3, an example is provided to illustrate the effect).

When negative health state utilities are used for states considered worse than
death, the problem is further aggravated, since the effective range of values is
no longer bound between 1 and 0. Moreover, the nature of negative utilities
is different from their positive counterparts, in that they are not measured
as a proportion of the utilities derived from full health. Rather, they reflect
actual preference intensities and thereby defy the rules of utility normalisa-
tion. Although the range of negative values is often restricted, either by the
experimental setup or by (arbitrarily) rescaling values to a minimum of -1,
conceptually, negative values have no lower limit [25]. Depending on the in-
dividual’s ability to derive disutility from poor health, negative utilities may
take values up to minus infinity. Besides the conceptual inconsistency that
negative values introduce into the valuation of health, the wider, potentially
infinite, range of utility values of individuals with negative utilities pose a
problem for the interpersonal comparability of health state utilities [25, 26].

We argue that there is no theoretical justification for why an individual’s
RSQQ, or their ability to derive negative utilities from poor health, should be
taken into account in the derivation of (relative) social hrqol values of health
states. Doing so violates the notion that everyone’s preferences should be
equally important. To make interpersonal utility comparisons fairer, we thus
propose an alternative aggregation procedure, which overcomes this problem,
by (temporarily) normalising individuals’ utilities between full health and the
worst health state.

This evidently goes against the conventional conception that ‘being dead’ is
a natural zero point on the hrqol measurement scale. Before we go on to
outline our method in more detail, it will be necessary to consider the role of
‘being dead’ on the measurement scale, and demonstrate that our alternative
normalisation procedure is at all permissible.
The role of being dead in the valuation of health

If ‘being dead’ were a health state with an absolute hrqol value of zero, our proposal had little substance. The normalisation between full health and dead would then provide the only valid yardstick to measure hrqol, and the concept of a RSQQ would be futile. However, there are several arguments for rejecting this conception.

First of all we want to make an ontological argument by noting that ‘being dead’ is an oxymoron in itself. To ‘be’ dead actually means nothing less than to be not. When an individual dies, they cease to exist, so that it might just not bear any meaning to say ‘someone is dead for one year’. The question how many utilities are derived from this state of ‘not being’ during this period seem equally pointless.

Suppose dead were a state of being, it still does not follow that dead should also be considered a health state. A move from one health state to another usually involves changes in the health status, which may or may not have impact on other domains. Moving from some health state to dead, however, involves changes in literally all aspects of life, including relationships, income, and, of course, being alive itself [16–18]. As argued above, these additional aspects, and the valuation thereof, do not seem relevant for the measurement of hrqol [27]. Comparing health states with ‘being dead’ does, therefore, provide little information about hrqol, but only about the relative value of changes in health compared to changes in survival time.

Even if ‘being dead’ were a health state, there is no conclusive argument for why every individual should assign a hrqol value of zero to it. Although it is common practice to assume this were the case, a theoretical foundation for this is missing [27–29]. Notwithstanding, only recently Roudijk et al.[28] proposed that hrqol were measured on a ratio scale for which being dead were a ‘natural’ zero. We would argue that their conclusion does not follow from their premises. However, since it is not within the scope of this paper to provide a full technical response, we will confine ourselves to challenge their proposition on a conceptual level.
The ‘natural’ zero point of a ratio scale, e.g. for measuring physical quantities, such as mass or time, has an unambiguous meaning. It defines the point at which the quantity is completely absent, where there is no mass or no time. Yet, when ‘being dead’ is set to zero on the hrqol measurement scale, it seems have different properties. For some individuals, it divides utilities into positive and negative values, while for others it does not [8]. In fact, individuals, who value being alive irrespective of their health, cannot even move to any health state with a zero value (while they are alive). Such a scale does not seem to measure hrqol in some natural units, but in relation to some external reference. In this regard, it appears rather similar to the zero points in degrees Celsius or degrees Fahrenheit, which divide the (interval) scale for temperature into negative and positive values, at different, arbitrarily chosen points [22].

To conclude, conceptualising dead as a health state and setting it to zero is by no means ‘natural’. It thus does not seem a priori illegitimate to use a different scale to measure hrqol. Of course, to be useful for the valuation of health outcomes in economic evaluations, hrqol values have to be anchored on the full health-dead scale of the QALY at some point. However, for the relative comparison and aggregation of hrqol values across individuals, normalising health state utilities between the best and the worst health state appears to be a much better, because fairer, method.

5 Alternative multi-step health state utility aggregation procedure

5.1 Overview and notations
The alternative procedure that we propose to aggregate individual health state preferences into a social hrqol value set is based on the principle of relative utilitarianism [23]. The aim is to give everyone’s preferences equal weight in the social preference function that determines the value of a health state. The procedure consists of four steps, which are outlined below. A simple example is then provided to demonstrate its advantage over the ‘traditional’ method.
For convenience, we shall introduce some notations. Suppose there are \( n \) individuals \( \{1, 2, \ldots, n\} \) and a descriptive system of mutually exclusive health states, denoted \( H \{\in h_1, h_2, \ldots, h_k\} \). Individuals’ preferences \( u(\cdot) \) over these states are measured on the TTO utility scale, between full health, dead, and negative values are limited to \(-1\). Individual \( j \)'s preference for state \( h_i \) is denoted \( u_j(h_i) : \mu\{1 \leq \mu \geq -1\} \), and \( u_j(H) \in \{u_j(h_1), u_j(h_2), \ldots, u_j(h_k)\} \) denotes \( j \)'s preferences over the entire set of health states in \( H \). Further, let \( \min u_j(H) \) denote the lowest, and \( \max u_j(H) \) denote the highest value in \( u_j(H) \). To avoid division by zero during the normalisation procedure, we define that \( \min u_j(H) < \max u_j(H) = 1 \). Finally, an individual’s RSQQ, which can be interpreted as a scaling factor that expands or shrinks the range of utility values, is denoted \( r \).

5.2 Model formulation

The ‘traditional’ social welfare function \( U(h_i) : \mu 1\{ \leq \mu \geq -1\} \) to map health state \( h_i \) to a social hrqol value is given by:

\[
U(h_i) = \frac{\sum_{j=1}^{n} u_j(h_i)}{n}.
\]  

(1)

Our alternative social welfare function \( S(h_i) : \mu 1\{ \leq \mu \geq -1\} \) can be derived through the following four simple steps:

1. **Normalisation**: the health state utility values of each individual are normalised between their best and their worst health state, so that everyone’s values have the same range (1-0).

\[
u'_j(h_i) = \frac{u_j(h_i) - \min u_j(H)}{\max u_j(H) - \min u_j(H)}
\]  

(2)

2. **Aggregation**: The provisional social preference function \( S'(\cdot, \cdot) \) is derived by aggregating the normalised utilities across individuals. The relative social value of state \( h_i \) is then given by the following formula:

\[
S'(h_i) = \frac{\sum_{j=1}^{n} u'_j h_i}{n}
\]  

(3)

3. **Scaling factor**: RSQQ values \( r_j \) are also aggregated across individuals to determine the social RSQQ, denoted \( R \). In addition, an anchor point
A is used, to relate the normalised hrqol scale to the full-health-dead-scale.

\[ r_j = \min u_j(H) - \max u_j(H) \quad \text{(Individual RSQQ)} \]  
\[ R = \frac{\sum_{j=1}^{n} r_j}{n} \quad \text{(Social RSQQ)} \]  
\[ A = 1 - R \quad \text{(Anchor point)} \]

4. **Rescaling**: Finally, the alternative social welfare function \( S(.) \) is derived by using the social RSQQ \( R \) to rescale the provisional social preference function \( S'(.) \) to the full health-dead scale between 1 and 0.

\[ S(h_i) = R \ast S'(h_i) + A \]

5.3 **A simple example**
Suppose a TTO is conducted among just two individuals (1 and 2), to derive a social value set for a simple descriptive system, with two attributes (pain and mobility) which have two levels each (no problems, problems): \( h^* \) (full health); \( h_i \) (immobile); \( h_j \) (pain); \( h_0 \) (immobile and pain). Further suppose that individual 1’s utility for \( h_i \) is higher than for \( h_j \) (0.9 vs 0.8), while individual 2’s preferences are the other way around (0.66 vs. 0.33). By definition, \( h^* \) has a value of 1, and both individuals also agree that \( h_0 \) is dominated by the other states, yet individual 2 assigns it a much lower value (0.00 vs 0.7).

When their utilities are aggregated using the traditional method, the social values for \( h_i \) and \( h_j \) are 0.62 and 0.73, indicating that, as a group, the two individuals prefer \( h_j \) over \( h_i \). The social values for \( h^* \) and \( h_0 \) are 1 and 0.35, respectively.

In our interpretation of health state preferences, the aggregate results are unfair towards individual 1. When their preferences are normalised between the best and the worst state, it can be seen that – relative to the other health states – individual 1’s preference intensity for \( h_i \) is exactly as strong as individual 2’s preference for \( h_j \) (0.66 vs 0.66). It is only because individual 2 has a higher RSQQ (1.00 vs 0.30) that makes their preference for
$h_j$ seem stronger. When our alternative aggregation procedure is applied, the individuals’ relative health states preferences receive equal weight in the derivation of the social preference function. The respective alternative social hrqol values for $h_i$ and $h_j$ are 0.68 and 0.68. The values for $h^*$ and $h_0$ are unchanged.

Table 1 shows the health state utility values of both individuals and the corresponding traditional and alternative social value sets. In addition, the results are visually depicted in Figure 3.

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<th>Table 1. Individual and social health state preferences</th>
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Figure 3: Shown are the two individual preference profiles (gray), the traditional social welfare function (purple), and our alternative social welfare function (orange).
6 Discussion

We outlined potential flaws in the procedure that is commonly used to compare and aggregate individual TTO health state utilities for use in economic evaluations. The main argument of our paper is that the conventional method in unfair, because it fails to give every individual equal say in the outcome. Social value sets predominantly represent the preferences of those individuals who place a low value on survival time, compared to hrqol. Our alternative multi-step aggregation procedure aims to overcome this problem, by explicitly taking into account differences in RSQQ. Thereby, it is possible to disentangle the aggregation of hrqol from the aggregation of the RSQQ values. Even though this paper focuses exclusively on TTO, our approach should be equally applicable to utilities elicited through the standard gamble method.

Currently, our critique of the conventional method is only theoretical. We have not yet empirically tested whether our method yields any different results than the traditional method. It should be noted that this can only be expected, if the health state preferences of individuals with a high RSQQ systematically differ from those with a low RSQQ (e.g. individuals with a high RSQQ prioritise mobility, while individuals with low RSQQ prioritise being free from pain). The next step will thus be to apply our alternative method on actual preference data and to compare the results with the traditional method.

Our conceptual approach links directly to two other recently proposed alternative utility rescaling/re-weighting methods: Jakubczyk et al.[30] suggest to equalise utilities based on ‘worst fears’. For each individual, utilities are normalised between full health and either ‘being dead’ or the worst health state, which ever has a lower utility value. A whole series of alternative measurement scales for hrqol were suggested by Sampson et al.[27]. They argue that dead should not be considered relevant in the derivation of the social value of health states, and, therefore, they reject the use of ‘being dead’ in the TTO altogether. Instead, they recommend a range of other outcomes, such as being unconscious, the worst health state, or minimum endurable quality of life, which could be used in TTO exercises instead. Unfortunately,
the works of Jakubczyk et al. and Sampson et al. have not yet been fully published, so that their approaches cannot be examined in more detail at this point.

For the purpose of this paper, we have accepted the arithmetic mean as a valid aggregation method. From a (utilitarian) welfare economic perspective, the average might also appear to be the method of choice, as it maximises the sum of utilities. However, it must be acknowledged that aggregate health state utilities are actually not used to choose a particular course of action, but only to derive a set of social hrqol values. These social values are then used to evaluate changes in the health status and the survival time in terms of QALYs, which, combined with information on costs and a cost-per-QALY threshold, ultimately inform societal decision-making. It seems unclear whether the utilitarian justification for using the average as an aggregate function is applicable in this context, or whether other aggregation methods might be more appropriate [9, 10, 31, 32].

With regard to the broader theoretical background of this paper, it is also worth mentioning that in Welfare Economics, Social Choice Theory and certain parts of philosophy, the problem of interpersonal utility comparisons appears to have been addressed with much more sophistication than in health economics. In these fields, considerable effort has been devoted to rigorously investigate which types of utility comparisons are permissible, within and between individuals, for different sets of assumptions. We are convinced that research on the valuation of health would benefit from a closer consideration of this extensive body of work (for an introduction and overview, readers may refer to [12] and [33]), and from being more explicit about its underlying values.

7 Conclusion

We have shown that the conventional method used to aggregate TTO health state preferences across individuals is unfair. The preferences of individuals, who are more willing to trade survival time for gains in hrqol, have more
weight in the estimation of the social value set. We propose an alternative
procedure, which overcomes this type of bias, by separating the utility ag-
gregation in multiple steps. However, whether our method actually provides
significantly different results still needs to be tested empirically, as this de-
pends on the extent to which preferences for certain health dimensions are
correlated with the general willingness to trade survival time for hrqol.

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